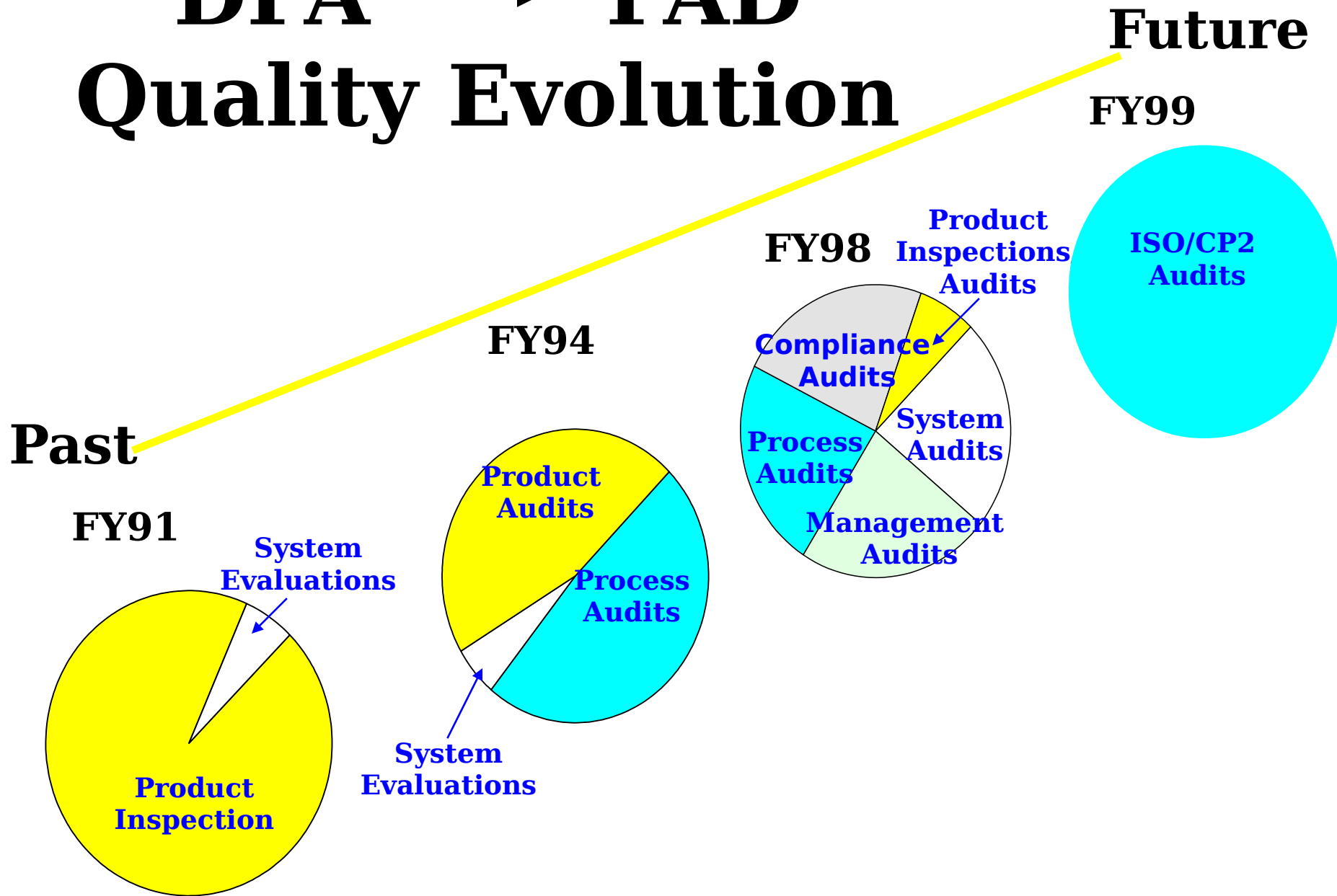


Quality Management



DPA → PAD

Quality Evolution



Responsibility

Future

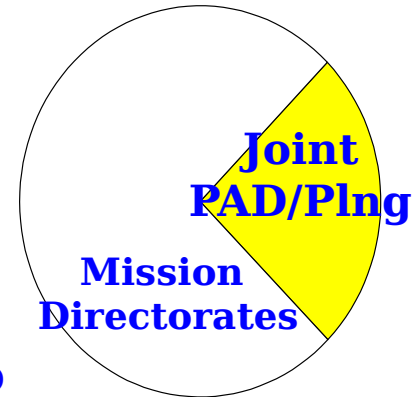
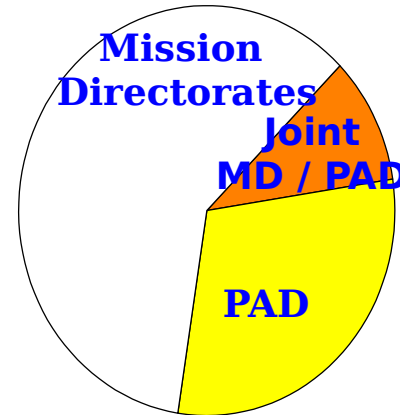
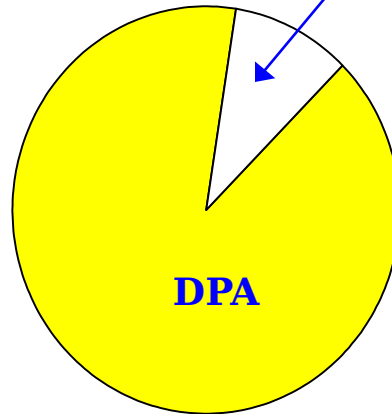
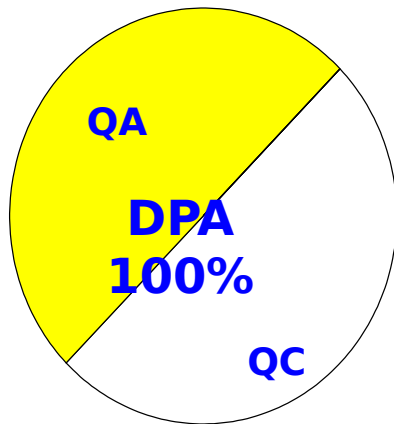
FY99

FY98

FY94

FY91

Past



**Director of Mission,
Plans, & Operations**

(2)

Product Assurance Division

QA Spec, Supervisory, GS - 12
Secretary, GS - 05

(8)

Audit Team

Senior Auditor, GS - 11 (1)
QA Spec, GS - 09 (7)

ANAD Quality System

- (CP)2 Contractor Performance Certification Program
 - AMC program/Adopted by IOC
 - 20 ISO Elements “plus 8”
- Limited ISO 9000 Application
 - Internationally Recognized Q-System

ISO 9002 Certification

Turbine Engine Facility



Anniston Army Depot

Conventional Engines Under ISO Contract

M1 Transmission shop planned to contract for ISO Certification

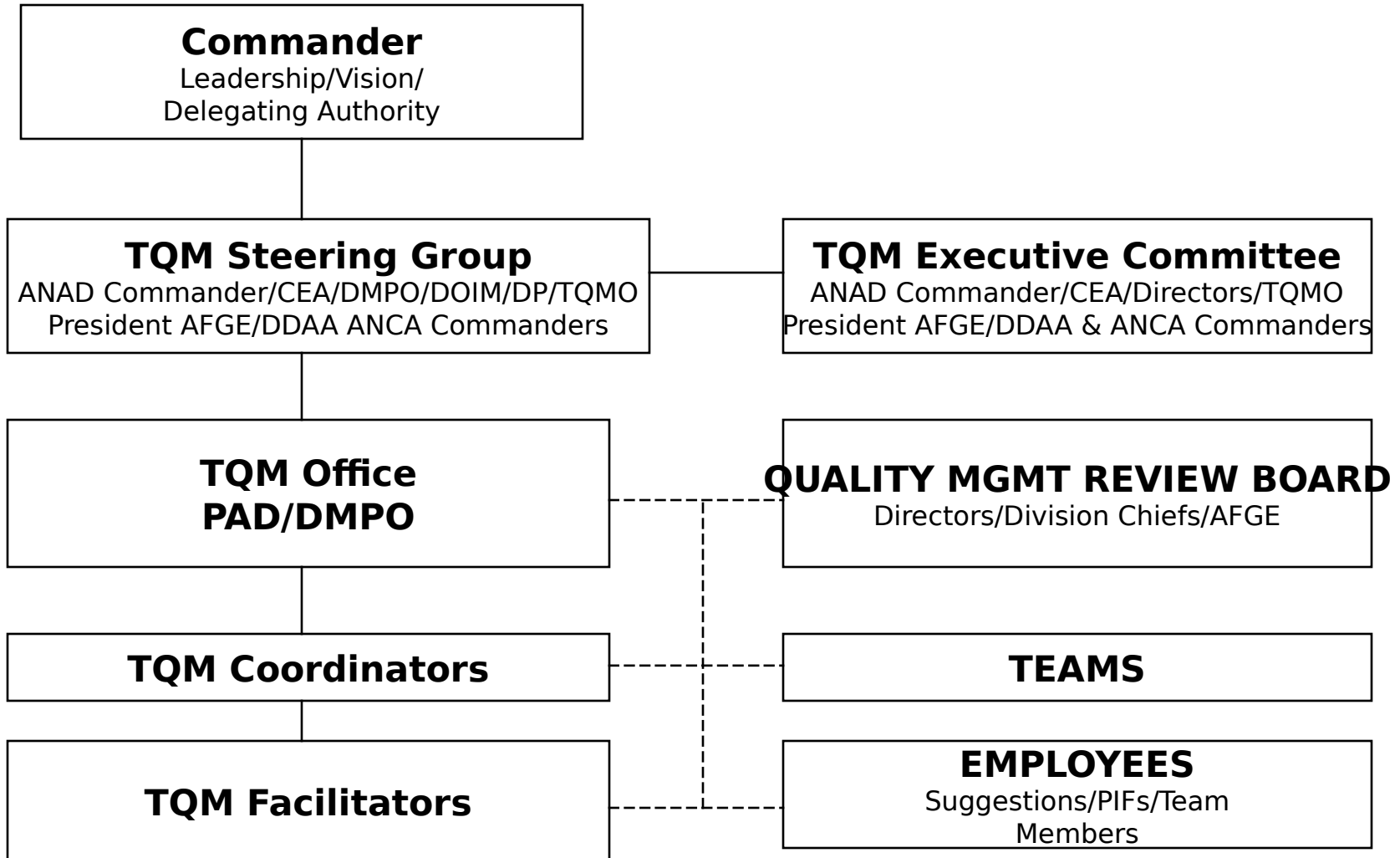
Quality Management Review

- Documented Procedure
- Conducted Quarterly
- Review Quality System
 - Mandatory Elements
 - Selected Elements
- Actions Assigned/Tracked

Program Reviews

- Program selection
- Chaired by Top Management
- Review 2-3 programs weekly
- Status updates by functional representatives
- Initiates corrective/preventive actions

Total Army Quality Operational Structure



New Quality Mindset

- Quality is not an Organization
- Worker Responsibility/Accountability
- Quality Planning = Quality Products
- Focus on Customer Satisfaction
- Total Army Quality

Anniston Army Depot -

where everyone's business is
customer satisfaction through
world class quality.

Conveyed through this policy statement is the idea that each individual is responsible for the quality of products and services they produce and for meeting their customer's (both internal and external) expectations. At Anniston, we will take the necessary actions through continuous improvement to provide our customers the best product, at the lowest cost, on time, every time.